



Kya's Krusade Financial Assistance Program Guidelines and FAQ

Financial Assistance Program Guidelines:

- ☞ The child must be under 18 years old and have a confirmed diagnosis of a life-long physical disability affecting the child's motor skills/mobility
- ☞ Multiple adaptive equipment items may be requested, but from no more than two independent vendors
- ☞ Requested equipment must be available at the time of the request, from an approved vendor
- ☞ The Therapist must be licensed and registered with the American Physical Therapy Association or the American Occupational Therapy Association or the American Hippotherapy Association
- ☞ The Physician must be licensed and registered with the American Medical Association

Who is eligible to receive financial assistance?

Children under the age of 18 with a confirmed diagnosis of a life-long physical disability affecting the child's motor skills, for which physical/occupational therapy is part of the treatment regimen, are eligible to receive financial assistance.

What does the financial assistance cover?

Financial assistance awarded through Kya's Krusade may only be used for adaptive equipment or hippotherapy, or additional physical or occupational therapy sessions not covered by insurance. Examples of eligible adaptive equipment are adaptive easels, tables, chairs and seating; mobility aids (gait trainers, walkers, tricycles); standing aids and assistive bathroom, bathing and toileting equipment.

Can my award be used to reimburse previous account balances or purchases?

Financial Assistance awards may not be used to reimburse or complete payments of previous account balances or purchases. They may only be used for future therapy sessions or adaptive equipment that has not been purchased.

How often is assistance awarded?

Financial assistance will be awarded twice each year, in the spring and the winter. Typically, the same types and amounts of individual awards will be the same during both cycles in a given year. We will provide as much assistance as we are financially able to support in a given award cycle.

Can I apply for both the equipment and therapy assistance during the same period?

You may apply for both types of assistance during the same application period. However, you will not necessarily receive both during one award cycle, depending on the number of applications we receive. You may, however, select the option to have your application(s) reviewed during the succeeding award cycle.

What are the deadlines for the applications?

The deadline for each completed application is 3 weeks prior to the award notification date, to allow us time to process all received applications. Specific deadlines for each application period will be posted on the Financial Assistance Program page of our website.

What constitutes a complete application?

An application is considered complete when we have received:

- ☞ The completed application (Pages 1&2)
- ☞ Parental/Legal Guardian Consent and Liability Release Form
- ☞ Diagnosis Verification Form completed and submitted by a Physician
- ☞ Reference Form completed and submitted by a licensed Physical or Occupational Therapist
- ☞ Insurance denial letter (for therapy financial assistance only)



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Do all components of the application be sent at the same time?

The application (pages 1 & 2) and the Parental/Legal Guardian Consent and Liability Release Form must be sent together. The doctor and therapist letters may be sent separately. Your application will not be processed or considered complete until all parts of the application have been received.

Who can I contact for more information or help during the application process?

You can e-mail any questions to financialassist@kyaskrusade.org. A member of the Financial Assistance Committee will contact you promptly and be happy to answer your questions and assist you with completing your application. Status information, beyond whether all parts of your application have been received will not be provided.

How are applications reviewed and awards determined?

Once all components of the application have been received:

1. Members of the Financial Assistance Committee verify: all parts of the application are present and complete; the physician and therapist are licensed and registered with their respective professional associations; requested equipment is currently available; the preferred vendor or an alternative vendor has the requested equipment in stock, etc.
2. The Physician and Physical or Occupational Therapists' offices are contacted to verify their respective forms.
3. The qualifying applications are given to the Board of Directors for review. They make the final decision about which applicants will receive assistance that award cycle. The decision is made on the basis of relative need and date the application was received. Preference will be given to children with less-publicized physical disabilities (such as Arthrogyriposis), as more funding sources currently exist for children with highly publicized physical conditions such as Muscular Dystrophy and Cerebral Palsy.

How and when will I be notified if I receive an award?

Assistance recipients will receive a notification letter containing details of the amount and form of reward within one week of the decision. Awards will be paid directly to the verified therapist or retailer; in the form of a patient account credit, retailer gift card or equipment purchase within two weeks of approval.

If I am not awarded assistance, do I have to reapply for the next cycle?

No, if you would like to be considered for the same type of assistance during the next award cycle without reapplying, check the option at the bottom of the application. Your application will only be eligible for one additional cycle after your initial application is received and if you have marked this option on the application.

How often can I apply for financial assistance through Kya's Krusade?

Families who are granted assistance are prohibited from applying for the same type (therapy sessions or equipment) of assistance the following year, but may reapply in subsequent years.

